



Art of Managing Conflicts

1 Day Training

Investment **Rs 10,000**

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**Learning
Leader**



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Certified Life Coach | Inspirational Speaker | Soft Skills Trainer

Conflict management is the process of limiting the negative aspects of conflict while increasing the positive aspects of conflict. The aim of conflict management is to enhance learning and group outcomes, including effectiveness or performance in an organizational setting. Conflict management skills can help in addressing conflicts internal to an organization, either between individuals or departments. Good conflict management training enables staff members to positively engage either with colleagues or groups, to handle controversial conversations, to deliver difficult news, to express constructive criticism and to answer negative comments.

Health Service Academy



Islamabad

Course Contents:

- What is Conflict?
- Is conflict a problem?
- Actions that cause workplace conflict
- Destructive conflict
- Constructive conflict
- Styles of conflict management



To Register

